New CAC (PIV) cards may require reset of default certificate.

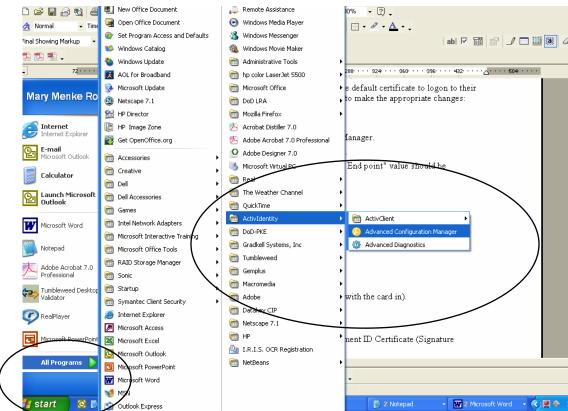
The Identity certificate is set as the default certificate on the new CAC cards and users need the Digital Signature certificate as the default for CAC logon. Open the ActivClient User Console and double-click on My Certificates. The default certificate has a green check mark next to it.



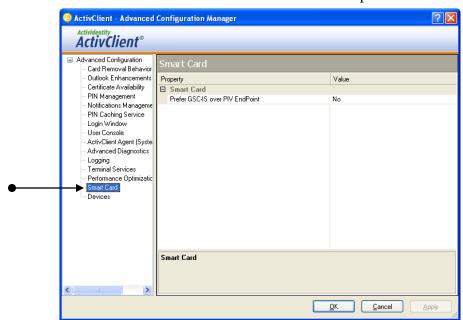
Users will need to set the Digital Signature certificate as the default certificate to logon to the network. These instructions require Administrator Rights to make the appropriate changes:

A. Set the access point for GSC-IS:

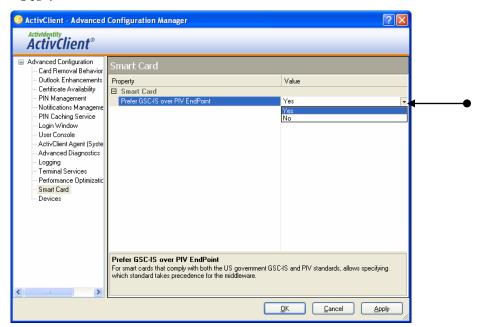
- 1. Remove the CAC from the reader.
- 2. Open the ActivClient Advanced Configuration Manager: Start/Programs/ActivIdentity/Advanced Configuration Manager.



3. Select Smart card from the menu on the left pane.

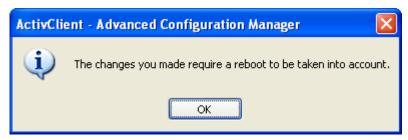


4. In the right pane the setting "Prefer GSC-IS over End point" value should be "Yes".



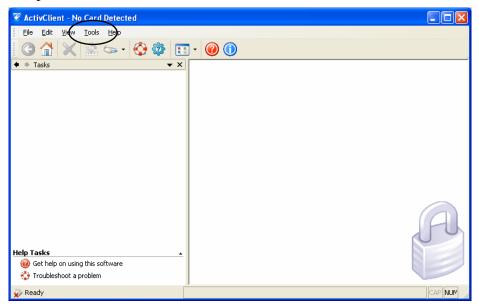
- 5. Select the Apply button.
- 6. Select the OK button.

7. You will receive a warning "The changes you made require a reboot to be taken into account."

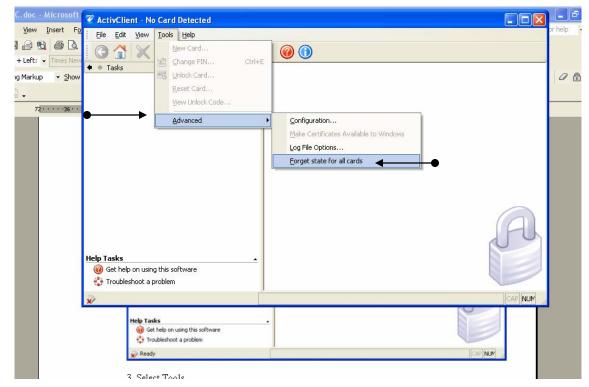


Do not reboot the system.

- B. Clearing the Card state from ActivClient:
 - 1. Ensure that the CAC is removed from the reader.
 - 2. Open the ActivClient user console.



- 3. Select Tools.
- 4. Select Advanced.
- 5. Select Forget State for All Cards.



- 6. Close the ActivClient Console.
- 7. Open the ActivClient Console.
- 8. Insert the CAC. The Email (Signature Certificate) should be set as the default with the green check mark.

