



NAVFIT98A

Frequently Asked Questions

For

Version 2.2.0.32

MARCH 7, 2025

UNCLASSIFIED

1. How do I download the NAVFIT98A Program onto my personally owned personal computer?

Answer:

- NAVFIT98 is not authorized to be downloaded to a Personal Computer due to the PII data that will be contained once a report is created.
- NAVFIT98 v30 was made available on MyNavyHr, but N1 has not determined how best to utilize MyNavyHr for NAVFIT98 v32

2. How do I download the NAVFIT98A Program on my NMCI computer?

Answer:

- For NMCI users, NAVFIT98 can be downloaded/installed from Software Center.

3. How do I download the NAVFIT98A Program on Non-NMCI, USMC, USA, USAF or other Government provided computers?

Answer:

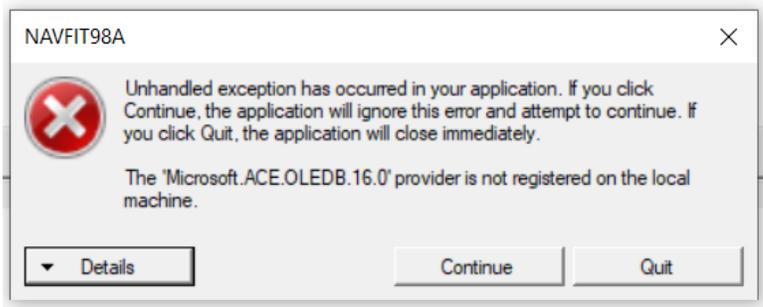
- Have the user to call the local Helpdesk for all government computers to request a copy of the software for installation
- The USMC is or has deployed to their MCEN server
- The AirForce is or has deployed to their AFNET server
- DHA is or has Deployed to their Health network server

4. Which copy of the Installation package should I install?

Answer:

- For centrally managed software (like from Software Center) the installation software will determine which copy of the software to install.
- For manual installations, the 32bit copy of NAVFIT98 should only be installed on systems with Office 2016 and the 64bit copy of NAVFIT98 should only be installed on systems with Office 2019, Office 2022, Office 2024 or Office 365

5. Right after installing the software, I get the following error:



Answer:

This issue is caused by a configuration issue with computer being used. One of these answers should correct the problem.

Answer 1:

- Open Control Panel by searching for it in the Start menu.
- In the top-right corner, select Category View, then sort by Small or Large Icons.
- Click on Configuration Manager.

- In the Configuration Manager Properties box, go to the Actions tab.
- Click on each action listed and then select Run Now to prompt the system to retrieve Microsoft Access Database 2016.
- Navigate to the Configurations tab, then select Refresh and Evaluate.
- Wait up to 24 hours, then test Navfit98a to determine if the issue persists.

Answer 2 – If answer 1 doesn't work and you have the 64 bit Office products (2019, 2022, 2024, or 365):

- Close all Office products
- Open the Windows Start Menu
- Click on Windows Powershell
- Right Mouse over "Windows PowerShell system" option
- Mouse over More, then click "Run as administrator"
- Paste this to the command line: `start-process "C:\Program Files\Microsoft Office 15\Clientx64\Officeclicktorun.exe" -ArgumentList "scenario=repair system=x64 culture=en-us repairtype=quickrepair displaylevel=false" -wait -PassThru`
- Wait several minutes
- Enter exit
- Reboot system

Answer 3 – if you have Office 2016 or earlier:

- Open Control Panel by searching for it in the Start menu.
- In the top-right corner, select Category View, then sort by Small or Large Icons.
- Open the Programs and Features app
- Search the list for Microsoft Access v2010 or v2016
- Uninstall whichever is there (or both if you have both)
- Re Install Microsoft Access Database Engine v2016 Redistributable
- Reboot system

6. How do I access NAVFIT98A through NVD?

Answer:

- Login to NVD East (or West)
- Click the Window button to the left of the SEARCH block at the bottom of the screen
- Type NAVFIT89A in the search block at the top of the screen
- Click Open

7. Can I use an existing Database with this Version

Answer:

- Yes, this software is compatible with databases created with previous versions of NAVFIT98.

8. Why does the printed copy and NAVFIT98A program summary group average differ?

Answer:

- The calculations on the summary group average are being done in 2 places, once when the evaluation is created or changed and the second when printed. Make a change to one of the traits on the input screen to force the calculation to activate, save the information and then print the report; that should give the same information on the printed report.

9. When I print the summary letter, I get an error “a folder must have a unique pay grade to generate a summary letter”. What is the problem?

Answer:

- The user has created multiple pay grades in the same folder. Have the user create one pay grade per folder and this will correct the problem.

10. The NAVFIT98A program windows are blank, and the buttons are disabling on the main menu. How do I get the reports to show and the buttons on the main menu to enable?

Answer:

- Click file
- From the menu click Create database
- The NAVFIT98A Create data base prompt should appear
- Pick a location for the database and enter a name for the Database
- Click Save
- The ROOT folder and the buttons should appear.

11. How do I consolidate the reports into one folder?

Answer:

- User must use the Export Folder and Import Data tools located on the main menu
- Refer to the user guide manual located on the MyNavyHr Career Management webpage

12. What are the correct procedures when creating Fitness and Evaluation reports?

Answer:

- Select the Root Folder
- Click Create folder from the main menu
- Assign profile name
- Click save
- Select newly created Folder
- Click Create FitRep or Create Chief Eval or Create Eval

13. Cannot enter data in block 43 or 46. What is the problem?

Answer:

- The Auto Summary check box is checked
- Click Edit Folder
- Click the option tab
- Unchecked auto summary

14. How do I import or export a report with NAVFIT98A program?

Answer:

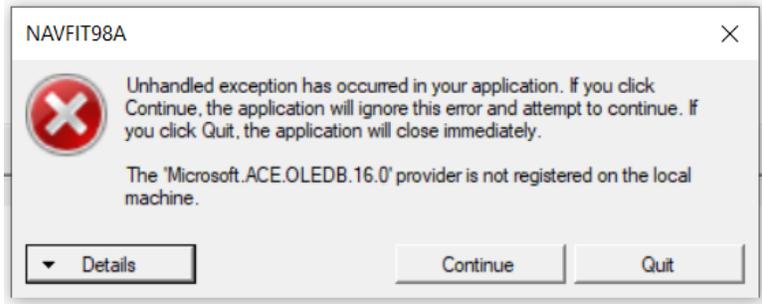
- Refer to the NAVFIT98a v30 user guide manual located on the MyNavyHr Career Management webpage

15. How can a find out what version of NAVFIT98A that I am using?

Answer:

- Open the NAVFIT98a program
- Click on **help** from the toolbar, then click **About NAVFIT98a**; the version number and release date will be displayed

16. I Uninstalled NAVFIT98 v30 and installed v32 and still got this error:



Answer:

Open Control Panel/Programs and

Answer:

- Open Control Panel by searching for it in the Start menu.
- In the top-right corner, select Category View, then sort by Small or Large Icons.
- Click on Programs and Features.
- Find the Microsoft Access Database v2016 line and uninstall it.
- Uninstall EVERY copy of NAVFIT98.
- Reboot the system
- Install the NAVFIT98 v32 package that corresponds with your Microsoft Office: Office 2016 gets the 32-bit copy of NAVFIT98 and Office 2019, 2022, 2024, and 365 gets the 64 bit copy of NAVFIT98.
- Reboot the System.

17. I installed NAVFIT98 v2.2.0.32 on a “clean” Windows 11 device and received the error “Microsoft ACOOLE08 12.0 provider not registered on the local machine”.

Answer:

- Verify what version of Office you are using. You may be installing the wrong bit-ness copy of NAVFIT98

18. I’m unable to install the NAVFIT98 application and keep getting “System Administrator has set policies to prevent this installation.”

Answer:

- You must be an Administrator for that computer. The software is installing some items in the system areas, so you need Admin privileges.
- Check with your help desk or local IT guy to find out who that is so that they can install the software.

19. Received a NAUTILUS message about a known issue with the “Block 40 Individual Trait Average” calculation being incorrect. How do I get an updated copy of NAVFIT98 v32?

Answer:

- The error documented in the NAUTILUS message was an error caused by the way the NAVFIT98 software was deployed on NVD and was not an issue with the Software itself.
- We stopped making changes to **NAVFIT98 v32** in December 2024, so there is no “Updated” copy of the software.

- NVD was corrected so the NVD copy of the software now produced the same trait average that a local copy of NAVFIT98 will produce.

20. Are there any Known issues with NAVFIT98 V32?

Answer:

These are the 4 know issues within NAVFIT98 V32 that are corrected in V33 due out in May/June 2025. These issues were identified after the software had been submitted for deployment to production.

- The Average Trait block on one of the 3 evaluation forms is calculating incorrectly, I don't remember which, but it doesn't really matter because that block is recalculated (correctly) when the evaluation gets to NPES and the NPES number is what is used by the Promotion board. This has been corrected in NAVFIT98 V33.
- The Validate Folder function produces some false errors; this does not stop the user from printing the form, so if the input screen looks right and the user knows that the information is correct -- ignore the error. This has been corrected in NAVFIT98 V33.
- The Form number at the bottom of the Officer FitRep is incorrect. None of the upstream systems are looking at that number and N1 is aware of it, so we don't expect it will affect anyone's promotion board. This has been corrected in NAVFIT98 V33.
- The DEI language is still on the forms because it was identified AFTER we had released the software to production - too late to change. This has been corrected in NAVFIT98 V33.

21. Block 3: Doesn't recognize IW as an enlisted designator.

Answer:

- IW was not in the list of valid Enlisted designators but will be included in NAVFIT98 V33.

22. I'm on a ship or Submarine using Canes/Sublan, can I get a copy of NAVFIT98 v32?

Answer

- Short answer is no
- The software only added the capability to be used with Office 365 without needing an Access Driver, so the software was never cleared/approved/tested on the CANES or SUBLAN networks.
- There is a NAVADMIN and a Fleet Bulletin authorizing Ship systems to stay on NAVFI98 V30 and V31.
- NAVFIT98 V33 is being tested on those networks so that when it is released to production, the Surface units will be authorized to use it to and it will replace NAVFIT98 v30 and v31.

23. I'm on a Ship or Submarine but am not using any version of the CANES or Sublan Network, can I get a copy of NAVFIT98 v32?

Answer

- Unknown.
- Send an email to the Developer ("Tillman, Kenneth L JR CTR USN NIWC ATLANTIC SC (USA)" <kenneth.l.tillman2.ctr@us.navy.mil>) and copy the program lead ("Dicharry, Alexander R CIV USN NIWC ATLANTIC SC (USA)" <alexander.r.dicharry.civ@us.navy.mil>, "Sonnier, Denise Harris CIV USN NIWC ATLANTIC SC (USA)" <denise.h.sonnier.civ@us.navy.mil>) with the Network owner's email address so that we can determine the status.

- Depending upon the outcome of a meeting with the Network owner, either NAVFIT98 V31 or NAVFIT98 V32 will be sent to you for installation.
- At the very least, NAVFIT98 V33 will be released to your system for installation when it is approved for production Summer 2025

24. I have NVD setup on my computer at a non-NMCI location, do I need a copy of NAVFIT98

Answer

- The Software is already setup on NVD, you just need to Access it.
- Login to NVD East (or West)
- Click the Window button to the left of the SEARCH block at the bottom of the screen
- Type NAVFIT89A in the search block at the top of the screen
- Click Open

25. Do I need the Microsoft Office 2010 Access driver with NAVFIT v32?

Answer

- No.
- Microsoft Access Database Engine v2010 Redistributable was replaced by Microsoft Access Database Engine V2016 Redistributable.
- For NAVFIT98 V2.2.032 and above, neither Access driver is needed.
- Follow the steps in the Installation Instructions document.

26. Do I need the Microsoft Office 2010 Access driver with NAVFIT v30 or v31?

Answer

- Maybe.
- Microsoft Access Database Engine v2010 Redistributable was replaced by Microsoft Access Database Engine V2016 Redistributable.
- For any systems running NAVFIT98 V2.2.031 and below, the Access drive is required only if the system is running Windows 10 or higher, or the Office product is 2019 or higher. If not loaded, the software will cause an OLEDB error because the software cannot communicate with the Microsoft ACCESS software.
- For systems running previous copies of Windows (below 10), the Driver should not be needed.
- If needed (meaning you get an OLEDB error when you run NAVFIT98), Users should download the Microsoft Access v2016 Drivers from <https://www.microsoft.com/en-us/download/details.aspx?id=54920>. Choose both the AccessDatabaseEngine.exe and the AccessDatabaseEngine_x64.exe files to download. NAVFIT98A program may not operate correctly without these components.
 - Save them to the Download Directory
 - If saved as a .zip file, unzip them to the Download Directory
- For Office 2016 and below, run the AccessDatabaseEngine.exe (as an administrator), reboot the system, and Run NAVFIT98. IF the error continues, go to the next step
- For Windows 10 or Office 2019 and higher:

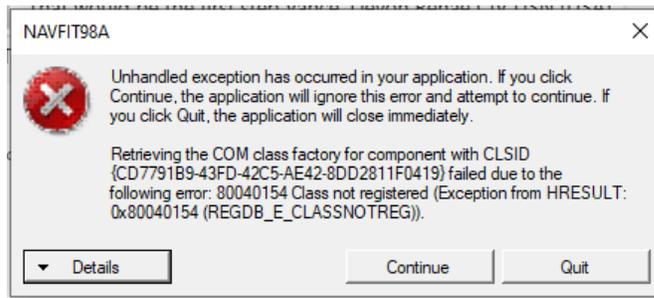
- Open a Command Window (as an Administrator)
 - Type cmd in the search block at the bottom left of your screen
 - Run the Command Prompt app as Administrator
- Go to the Download directory where you downloaded the access drivers.
 - Type C: and press return
 - Type CD USERS and press return
 - Type DIR and press return (to determine your username on this computer)
 - Type CD YOURUSERNAME and press return
 - Type CD DOWNLOADS and press return
 - Type ACCESSDATABASEENGINE.EXE/QUIET and press return
 - Type EXIT and press return
- Reboot the computer and run NAVFIT98

27. When I open NAVFIT98 v32 that says “Integer cannot be converted to String”?

Answer

- This indicates a slightly corrupted database
- Email your contact information (name, email, phone number) to Kenneth.I.tillman2.ctr@us.navy.mil along with a good time to contact you via Teams or phone.

28. I installed NAVFIT98 V32 and receive this error when trying to create a database:



Answer

- Either you installed the 64 bit copy of the software and you need the 32 bit copy installed or you installed the 32 bit copy of the software and you need the 64 bit copy Installed.
- Uninstall the NAVFIT98 software and try the installation again
- Reboot the computer
- Run NAVFIT98 and try to create a database.