

MyNavyEducation Application Errors & FAQs

Error: The application start date must be within 120 days of your EAOS date.

Solution: This is happening due to 1 of the following 2 reasons:







1. You are likely retiring and have a FLTRES date which is later than your EAOS.
 - a. Email a copy of your FLTRES letter and DoDID# to navy_skillbridge.fct@navy.mil requesting an EAOS change.
the change will only remain for effective for 2 days, so submit ASAP after change
 - b. Please upload a copy of your FLTRES letter. You can do this by selecting “Upload File” on the right side of the MyNavyEducation SkillBridge homepage.

SkillBridge

The DOD SkillBridge program is an opportunity for Service members to gain valuable civilian work experience through specific industry training, apprenticeships, or internships during the last 180 days of service. SkillBridge connects Service members with industry partners in real-world job experience.

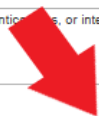
Please visit [MyNavyHR SkillBridge](#) to learn more about the SkillBridge Program.

Available Options

 SkillBridge WebSite	 Create New Application	 Review Applications	 View Application Agreement	 User Manual	 Upload File
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Eligibility

*You are required to upload documentation indicating your PERS approved retirement/separation date. Acceptable documents include, but are not limited to, NSIPS screenshot, or retirement/separation orders.
O4 and below, your SkillBridge start date must be within 120 days or less of your separation/retirement date.
O5 and above, your SkillBridge start date must be within 90 days or less of your separation/retirement date.*



- c. Your selected “Program Start Date” is more than 120 days from your EAOS. To find EAOS, select profile at the top. Errors can happen, so manually calculate the start date to EAOS. If you believe it is within 120 days, email navy_skillbridge.fct@navy.mil

Error: Installation is required to save application

Solution: We understand you may not be able to find your current installation. We are working to have this field removed. For now, please type your state in the search box and pick the closest installation.

Approver Error: At least one email address is required.

Solution: The service member needs to “verify” their profile information on their application. Once verified, the approver should be able to approve. The approver should never have to enter an email address.

If the issue persists, please email navy_skillbridge.fct@navy.mil and we can manually approve your application.

Q: I'm within 365 days of retirement, but I can't submit my application. Why is that?

A: If you are within 365 days of retirement, please email navy_skillbridge.fct@navy.mil with your FLTRES letter attached and request a correction to your EAOS. Also, upload your FLTRES to MyNavyEducation. Once this is changed you have 2 days to submit before it reverts back to EAOS.

Q: My application was rejected. Why did that happen?

A: To find the reason for your rejection is included in your rejection email, please review the "Application History" section below the "Submit" button on your application. Typically, rejections occur if your separation documents (Orders, FLTRES letter, NSIPS screenshot of approved separation date) were not uploaded. In some rare cases, officers may be rejected if they did not follow the specified timeline. Please upload the appropriate documents and resubmit.

Q: I'm stationed OCONUS and want to participate in SkillBridge. What is the process?

A: For OCONUS participants, TPU time must be factored into your timeline and should not exceed the number of days allowed for your tier. You will remain attached to your parent command, and after completing SkillBridge, you will check in with the TPU for out-processing. You will continue to receive BAH-T while participating in the SkillBridge program.

Q: The provider I want to participate in SkillBridge with is not on the dropdown menu, why?

A: Please ensure they are an approved provider by checking 1 of the 2:

1. Check the [DoD SkillBridge Website](#) for list of approved partners.
2. Requesting the desired providers MOU.

If one of these is satisfied, email navy_skillbridge.fct@navy.mil with requesting an addition to the provider list.

Q: How can I change my date, provider, and/or approver email address?

A: Unfortunately, to make changes after your application has been submitted you will need to cancel and submit a new application.
