



Exceptional Family Member Program (EFMP) Centralization & Standardization

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BLUF

The Navy is updating its Exceptional Family Member Program (EFMP) to align to DoD standardization policy required in [DoDI 1315.19](#) and Section 582 of the FY21 NDAA. The EFMP office is now centralized under Navy Personnel Command to provide a single point of contact for all EFMP matters, improves program experience, and provides a tailored PCS process for EFMP families. See NAVADMIN 246/24 for more information.

Who needs to know?

- EFMP Sailors & families
- Deckplate leaders & Command Triads
- Command EFMP Coordinators
- Command Ombudsman
- Medical Treatment Facility (MTF) EFMP Coordinators
- EFMP Family Case Liaisons (FFSC)

Resource Links

- [MyNavy HR EFMP](#)
- [CNIC EFMP](#)
- [Navy Legal Assistance Brochure](#)
- [Navy EMP App](#)
- [MyNavy Family App](#)
- [EFMP & Me](#)

What you need to know – key points

- Navy Personnel Command now oversees implementation of the Exceptional Family Member Program.
- The **primary purpose of the EFMP is to ensure** family members' **medical and educational needs are considered** during the assignment process.
- **Centralized case management** enables better EFM identification and enrollment, and ensures the availability and accessibility of healthcare and educational services adequately inform assignments.
- **Removal of EFMP categories** is required by [DoD policy](#), enabling a **more tailored assignment process** that addresses the specific needs of the exceptional family member.
- **All Services are required** to use the DoD standardized **EFMP Level of Need rubric** to determine eligibility for respite care.
- The EFMP office ensures **families receive continuity of services during relocations** by connecting case liaisons at both gaining and losing commands.
- All EFMP-enrolled Sailors are screened to determine **eligibility for priority placement in Navy housing**.
- Enlisted Sailors can view available billets and apply for orders based on their career and family considerations through MyNavy Assignment (MNA).

Sample POD/POW Notes

The Navy is centralizing its Exceptional Family Member Program (EFMP) under Navy Personnel Command to improve the program experience and PCS process for EFMP families. For information about EFMP identification, enrollment, assignment, and coordination for family support services, please contact PERS-456 at: 901-874-2496 or efmp_admin.fct@navy.mil.



Frequently Asked Questions

Q. Why is the Navy centralizing the EFMP office?

A. Centralization aligns to policy required in DoDI 1315.19 and Section 582 of the FY21 NDAA, which provides EFMP-enrolled Sailors, their families, and leadership with a single point of contact for all EFMP matters.

Q. What is changing?

A.

Centralization

NPC now oversees implementation of the Navy EFMP.

A centralized case management model enables a better identification and enrollment process, provides individualized assignment case management, and ensures the healthcare and educational services for our Navy EFMP families are considered prior to PCS.

Standardization

Standard processes and procedures make it easier for Sailors and families to navigate the program and access the resources they need. Removal of EFMP categories is required to enable a tailored assignment process that addresses the specific needs of the exceptional family member. EFMP families may experience changes in respite care services, Family Support, identification and enrollment, CONUS assignment coordination and disenrollment.

Transparency

Enlisted Sailors can view available billets on MyNavy Assignment (MNA) before speaking with their detailer, and apply for orders based on their career and family considerations. This change removes any perceived barriers to advancement.

Q. How is eligibility for respite care determined?

A. All Services are required to use the DoD standardized EFMP age-specific Level of Need rubric to determine eligibility for respite care. Level 3 – moderate needs (trained support) is eligible for 20 hours respite care. Level 4 – severe needs (nursing support) is eligible for 32 hours respite care. Levels 1 & 2 are not eligible.

Q. How will the removal of EFMP categories impact duty assignments?

A. Sailors will have more choices available to meet the needs of their exceptional family member as well as their career goals. The Navy will provide EFMP-enrolled Service members with a tailored approach to each EFM situation, ensuring consideration for their unique needs during the assignment process. Availability of medical and/or educational services will better inform and assist in decision making for geographic assignments. Sailors can view available billets in MNA, check with resources for available EFMP services at that location, and apply for orders.

Q. How do I enroll in the EFMP?

A. Enrollment in the EFMP is mandatory for Service members with family members who are identified with medical (physical, developmental, or mental health) or special educational requirements of a chronic nature (6 months or longer), as directed by OPNAVINST 1754.2F. Contact your MTF EFMP Coordinator or the Navy EFMP office to facilitate the enrollment process.