

CLASSIFICATION: UNCLASSIFIED/  
ROUTINE  
R 191537Z NOV 25 MID120012219831U  
FM CNO WASHINGTON DC  
TO NAVADMIN  
BT  
UNCLAS

NAVADMIN 230/25

MSGID/GENADMIN/CNO WASHINGTON DC/N1/NOV//

SUBJ/NAVY FAMILY ACCOUNTABILITY AND ASSESSMENT SYSTEM (NFAAS) MIGRATION TO  
ALERT! MASS NOTIFICATION PLATFORM//

REF/A/DOC/OPNAV/23OCT14//

AMPN/REF A is OPNAVINST 3006.1 CH-2, PERSONNEL ACCOUNTABILITY IN CONJUNCTION  
WITH CATASTROPHIC EVENTS.//

RMKS/1. This NAVADMIN announces the transition of the Navy Family Accountability and Assessment System (NFAAS) notification capability to the Department of the Navy's enterprise mass notification platform, Alert!. This upgrade enhances the Navy's ability to rapidly and reliably communicate with personnel and their families in support of personnel accountability and disaster response, per reference (a).

a. NFAAS is the system utilized by the Navy to account for personnel and their families during widespread natural or man-made disasters.

b. Effective immediately, all future NFAAS notifications (e.g., personnel accountability musters, disaster response messages, and exercise alerts) will be delivered through the Alert! platform. This transition replaces the legacy email-to-text notification system. The transition to Alert! is automatic and no action is required by the sponsor. However, action is required to reply to the text notification if you are in an affected geographical area of interest.

c. Alert! provides improved speed, reliability, and two-way communication via SMS, email and voice. Sponsors will receive text message notifications from phone number 24639 and may reply with their status. After 10 minutes, sponsors will begin to receive phone calls if they have not replied.

d. Alert! does not replace the requirement for sponsors to update their information for the semi-annual event, sponsors will still need to login to NFAAS at <http://www.navyfamily.navy.mil/> to update and or validate their information.

2. Applicability. This message applies to all Navy uniformed personnel (Active Duty and Reserve), Navy civilians (both APF and NAF), and Outside Continental United States (OCONUS) contractors.

3. Commands are directed to ensure widest dissemination of this message to all personnel to ensure full awareness of this change.

4. Example of Alert text notification:

From DOD ALERT\*\*\*\*EXERCISE\*\*\*\* NFAAS records show that you are unreported and in the affected area for Alert Notification.

You may reply to this message to account for yourself. Reply with the following number:

1.) Current Residence

2.) Displaced Location

3.) On Leave

4.) Separated/Retired

5.) Transferred

6.) Other

5. Points of contact:

a. NFAAS Help Desk at paas(at)navy.mil or  
cnic\_nfaas\_support(at)us.navy.mil

b. NFAAS Program Manager, Douglas Aguilarquezada, at  
douglas.aguilarquezada.civ(at)us.navy.mil

c. NFAAS Assistant Program Manager, FC1(SW/AW) Audetat, Ethan at (202)  
433-0763 or via e-mail at ethan.t.audetat.mil@us.navy.mil

6. This NAVADMIN will remain in effect until superseded or canceled.

7. Released by Vice Admiral C. S. Gray, Commander, Navy Installations  
Command.//

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