

CLASSIFICATION: UNCLASSIFIED/
ROUTINE

R 141432Z MAR 26 MID320018572751U

FM CNO WASHINGTON DC

TO NAVADMIN

INFO CNO WASHINGTON DC

SECDEF WASHINGTON DC

JOINT STAFF WASHINGTON DC

CNO WASHINGTON DC

CMC WASHINGTON DC

CDR USPACOM HONOLULU HI

CDR USEUCOM VAIHINGEN GE

CDR USAFRICOM STUTTGART GE

CDR USCENTCOM MACDILL AFB FL

CDR USNORTHCOM PETERSON AFB CO

CDR USSOUTHCOM MIAMI FL

CDR USSOCOM MACDILL AFB FL

CDR USTRANSCOM SCOTT AFB IL

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DIRSSP WASHINGTON DC

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DCMA HQ ALEXANDRIA VA

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DIA WASHINGTON DC

DLA FT BELVOIR VA

DTRA ALEX WASHINGTON DC

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NSA FT GEORGE G MEADE MD

USCENTCOM COMMAND CENTER MACDILL AFB FL

COMUSFLTFORCOM NORFOLK VA

CNIC WASHINGTON DC

BT

UNCLAS

PASS TO OFFICE CODES:

FM CNO WASHINGTON DC//N1//

INFO CNO WASHINGTON DC//N1//

NAVADMIN 059/26

MSGID/GENADMIN/CNO WASHINGTON DC/N1/MAR//

SUBJ/CONTINUUM OF CARE AND ORDER TO ACCOUNT FOR SPONSORS AND DEPENDENTS
DISPLACED FROM CENTCOM//

REF/A/DOC/OPNAVINST 3006.1/01MAR2011//

REF/B/DOC/DODINST 3001.02/03MAY2010//

REF/C/DOC/DODINST 1015.15/20MAR2008//

REF/D/DOC/NAVSOP-1000/12DEC2002//

REF/E/MSG/PTC WASHINGTON DC/171821ZMAR09//

REF/F/MSG/PTC WASHINGTON DC/171846ZMAR09//

REF/H/MSG/COMUSFLTFORCOM/062022Z MAR 26//

NARR/REF A IS OPNAVINST 3006.1, PERSONNEL ACCOUNTABILITY IN CONJUNCTION WITH
CATASTROPHIC EVENTS.

REF B IS DODINST 3001.02, PERSONNEL ACCOUNTABILITY IN CONJUNCTION WITH
NATURAL OR MANMADE DISASTERS.

REF C IS DODINST 1015.15, ESTABLISHMENT, MANAGEMENT, AND CONTROL OF NONAPPROPRIATED FUND INSTRUMENTALITIES AND FINANCIAL MANAGEMENT OF SUPPORTING RESOURCES.

REF D IS FINANCIAL MANAGEMENT POLICY MANUAL.

REF E IS ALARACT 070/2009, CONUS ORDERED DEPARTURE ALLOWANCES.

REF F IS ALARACT 071/2009, NONCOMBATANT ORDERED DEPARTURE ORDER/OCONUS ORDERED DEPARTURE ALLOWANCES.

REF H IS NAVADMIN 044/26, ORDER TO ACCOUNT FOR THE NAVY FAMILY IN BAHRAIN.//

RMKS/1. The Chief of Naval Operations and the Chief of Naval Personnel in partnership with Commander, Navy Installations Command (CNIC) and the MyNavy Career Center are resolutely committed to providing the resources and continuum of care for all displaced sponsors and dependents. OPNAV N1 will convene an Operational Planning Team (OPT) with U.S. Naval Forces Central Command (NAVCENT) N1, Navy Personnel Command, MNCC, CNIC, and Naval Supply Systems Command (NAVSUP) to facilitate Sailor and family movements and disposition. Type Commanders (TYCOM) with questions regarding status of personnel and forces permanently assigned to NAVCENT should consolidate requests for information and submit to the OPT via OPNAV N13.

a. Additional information and resources listed below.

1) MNCC fact sheet for displaced persons can be found at <https://www.mynavyhr.navy.mil/about-mynavy-hr/commands/mynavy-career-center/>

2) MNCC - please email your inquiries regarding ordered departure entitlements, early return of dependents' allowances, and any questions involving travel entitlements to askmncc@us.navy.mil or call 833-330-6622.

3) The Fleet and Family Support Center (FFSC) nearest to your safe haven location will be the most helpful for locality specific information including: lodging, medical facilities, school, and pet related information. Below link provides the contact information to over 60 FFSC spanning the globe. These local facilities can also initiate NACs for displaced individuals:

https://ffr.cnic.navy.mil/portals/76/family_readiness/documents/ffsc%20directory%202025.pdf?ver=c54.

4) Tricare medical care information for displaced persons can be found at <https://www.tricare.mil/displaced>.

5) Information and guidance on filing claims for personal property that has been damaged, lost, stolen, or destroyed can be found at <https://www.jag.navy.mil/legal-services/code-15/epic-fury-personal-property-damage-claimsinfo/>.

b. CNIC has established a central repatriation site at Baltimore Washington International (BWI) airport in Maryland for displaced personnel to report through enroute to their safe haven. CNIC will have Emergency Family Assistance Center (EFAC) services and resources to displaced personnel and ensure that needs assessment cases include all necessary future care.

c. For personnel who did not process through BWI, contact your command COR or contacts in paragraph 9 to be added to the event (Bahrain Feb 26). EFAC resources can be found at <https://www.navyregionmwrndw.com/efac>.

2. This NAVADMIN directs the updating of current displaced/intermediate location in Navy Family Accountability and Assessment System (NFAAS) enroute to their safe haven and subsequent continuum of care. This order applies to all Navy Active Duty, Reserves, Department of the Navy (DoN) civilian employees, Non-Appropriated Funds (NAF) employees, Navy Exchange (NEX) employees, and applicable dependents within the established Geographic Area of Interest (GAOI) designated in paragraph 2 that required ordered departure.

3. The GAOI for this order is the Central Command (CENTCOM) Area of Responsibility (AOR). This message expands the GOAI specified in the prior order to account for Bahrain per reference (h).

4. All commands are expected to:

a. Commanding Officers (CO) will ensure that their Command's NFAAS database is updated to account for all Navy Active Duty, Reserve, DoN civilian employees, NAF employees, NEX employees, and applicable dependents in the GAOI after ordered departure. Ensure that locations of any displaced personnel are updated.

b. All Commanding Officer Representatives (COR)/sponsors in the affected GAOI will receive notification from NFAAS via email to update sponsors and dependents safe haven location in NFAAS. COs and/or CORs will ensure widest dissemination of requirements for accurate and timely accountability via NFAAS. If members are unable to access NFAAS, COs/CORs will determine accurate status and whereabouts of sponsor and dependents and COR will update location in NFAAS.

c. Commands will direct CORs/sponsors to update safe haven location in NFAAS, at <https://navyfamily.navy.mil/>. If NFAAS is not available, Commands/members are to report the status of Personnel Accountability (PA) location update to direct chain of command to manually update NFAAS. If unable to provide to direct chain of command, members/dependents should call MNCC at 1-833-330-MNCC (6622) or email askmncc@us.navy.mil.

d. Do not delay updating safe haven location. Include the posting of amplifying data in the notes area on the individual's accounting line.

e. Ensure widest dissemination of resources for displaced sponsors and displaced dependents, which are outlined in paragraph 10 of this message.

5. All CORs/sponsors are expected to:

a. Update safe haven location for any sponsors and/or dependents in NFAAS at <https://navyfamily.navy.mil/>.

b. If unable to access NFAAS, sponsors should contact their COR, command mustering officer, or supervisor to report status.

c. Sponsors will provide command representatives with current location of displaced dependents.

d. Ensure widest dissemination of resources for displaced sponsors and displaced dependents, which are outlined in paragraph 10 of this message.

6. Sponsor requirement to update intermediate location and final safe haven of self and dependents:

a. Login to NFAAS at <https://navyfamily.navy.mil/>.

b. If you have not previously been accounted for, you will be forced to account for sponsor (self) and any dependents in the GAOI via pop up message. Select the appropriate option for sponsor and for dependents.

c. Sponsors must then navigate to the my info tab on the left side.

d. Select the event information tab on the left side.

e. If event information tab is not available, contact your COR or MNCC to be added to the (Bahrain Feb 26) event.

f. On the top right corner select the edit tab.

g. Sponsors are required to fill out all applicable fields, including displaced addresses for sponsor and for dependents. In the comments section: sponsors must indicate whether the displaced location is an intermediate location or final safe haven location.

h. On the event drop down select (Bahrain Feb 26).

i. After all fields are completed, select save.

7. COR requirement to update intermediate location and final safe haven of sponsor and dependents.
 - a. Login to NFAAS at <https://navyfamily.navy.mil/>.
 - b. Verify if sponsor is in the event (Bahrain Feb 26).
 - c. If sponsor is in the (Bahrain Feb 26) event and intermediate location or final safe haven is current, no further action required. If sponsor is not in the event, continue to step (d). If sponsor is in event continue to step (g).
 - d. To add a sponsor select personnel tab. Input DoD ID or name and then select search.
 - e. On left side drop down select (add to event).
 - f. Select sponsor name.
 - g. On the left side select (event information).
 - h. On the top right corner, select (edit).
 - i. Fill out all applicable fields.
 - j. On the event drop down select (Bahrain Feb 26).
 - k. After all fields are completed, select save.

8. A Needs Assessment Case (NAC) will be opened for any displaced personnel. Once a NAC is established, a case manager will facilitate subsequent continuum of care. Once a case is created for the sponsor, an Emergency Case Manager (ECM) is assigned to provide support with any needs throughout their displaced journey until they reach their safe haven and throughout the entirety of their safe haven duration. Trained ECMs are a single source for support to Sailors, families, and civilians in the DoN with any of these needs during their recovery and repatriation process. We provide consistent outreach and engagement to assess and reassess needs during their recovery process.

9. For NFAAS technical support, contact NFAAS help desk via email at paas.fct@us.navy.mil.

10. If unable to provide physical accountability for any personnel or establish a NAC via NFAAS, your COR, your mustering Point of Contact (POC), or your chain of command, contact the below POCs (location/phone/email):
 - a. MNCC POCs - please email your inquiries to askmncc@us.navy.mil or call 833-330-6622.
 - b. Commander, Navy Region Europe, Africa, Central (CNREURAFCENT) COR /777-235-1012/dimitrius.l.reid.mil@us.navy.mil or 314-626-2967/gerlocecil.r.parrotina.mil@us.navy.mil.
 - c. NFAAS Program Managers/202-765-6011/douglas.aguilarquezada.civ@us.navy.mil or ethan.t.audetat.mil@us.navy.mil.

11. Released by Vice Admiral Jeffrey J. Czerewko, N1.//

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