

August 2012

NAVY UNIFORM NEWSGRAM

Navy Uniform Matters Office • 701 S. Courthouse Road • Arlington, VA 22204-2164

<http://www.public.navy.mil/bupers-npc/support/uniforms/Pages/default2.aspx>

(703) 604-4985 or DSN 664-4985

Navy Exchange Customer Contact Center - Meeting The Needs of the Fleet

Attention Sailors worldwide. Authorized patrons of the Navy Exchange (NEX) have the option of shopping online with the NEX's web-based store and provide feedback and comments directly to their NEW Customer Contact Center.

NEX Uniform Centers might not carry all required Navy uniforms in stock, so the website delivers the ability to obtain all required Navy uniforms and the majority of optional items. This service is especially useful for Sailors who aren't geographically located near a NEX and need to procure new and or replacement uniform components.

Conforming to U.S. Navy Uniform Regulations and privacy concerns, the NEX web-based store is a secure system that validates authorized customers before they can access the site. Once you are confirmed as an authorized patron, access is granted and you can shop and purchase merchandise, complete a purchase and track those purchases and the delivery process online. Authorized patrons can order mandatory and optional uniform components on-line at https://www.mynavyexchange.com/uniform/wg_shop_online.html or by utilizing the Red Phone in the NEX Uniform Centers.



The Navy Exchange Customer Contact Center welcomes your feedback and takes your comments seriously. They will use your comments to improve their stores, merchandise sold, and the services they provide. If you wish to submit a question or concern directly to the NEX Customer Contact Center you may do so at https://www.mynavyexchange.com/command/customer_service/customer_service.html or by calling 1-800-368-4088.

Frequently Asked Questions of the Navy Exchange (NEX) Customer Contact Center

Q1: Can I place a special order for uniforms from the NEX?

A1: Yes. Special Orders can be placed for some uniforms and their components to meet your special needs and are available from a variety of manufacturers. Special Orders can be placed at the Customer Service Desk at your local NEX. To view listings of what's available please the following website: https://www.mynavyexchange.com/auth/login.html?pagename=/exchange/services/special_orders.html

Q2: Can Navy members shop at the All-Services NEX Catalog?

A2: Yes. The NEX, along with AAFES, MCX and the Coast Guard Exchange System, is a joint sponsor of the Exchange Mail Order Catalog. These catalogs are useful for all Sailors to include those assigned to other services, as they offer various uniforms and components unique to that service. You may obtain a copy of this catalog at any NEX, or by calling, toll free, 1-800-527-2345. The catalog is also available online at <http://www.shopmyexchange.com/ExchangeStores/WaysToShop/military-clothing-store.htm>.

Q3: What browsers work best with this site?

A3: This website is designed for use with the most current browsers. If you currently use an old browser version, you may experience technical difficulties with this site.

Q4: Is this site secure?

A4: This site uses secure encryption technology to safeguard your credit card and personal information. Secure Sockets Layer (SSL) encryption, used on myNavyExchange.com, is the best identity safeguard technology available today. This layer of protection maintains the safety and security of sensitive information when completing online transactions.

Q5: How long will it take to receive my order?

A5: It depends on which shipping method you choose. Please refer to the Navy Exchange Customer Contact Center's Shipping/Delivery page for estimates on shipping times.

Please note, when choosing your shipping method:

All shipping estimates are in business days.

Purchases shipping to APO/FPO addresses may take up to 60 days to reach to reach their final destination.

Federal Express has no Saturday delivery.

U.S. Post Office shipments (including all shipments to APO/FPO addresses) cannot be tracked.

AHOY, Chief Petty Officers and Prospective Chief Petty Officers:

As we welcome the newest Chiefs into the ranks, the Navy Uniform Matters Office (UMO) wants to ensure all CPOs and prospective CPOs are aware of the CPO uniform components permitted under the Navy's FY12 Special Uniform Allowance for the initial issue of CPO uniforms. The FY12 initial issue allowance rate for female CPOs is \$918.50 and \$1082.50 for male CPOs.

The table provided on the next page illustrates those CPO uniform components and respective quantities supported by the Special Uniform Allowance. Items not listed therein are optional uniform component and not supported by an allowance.

Additionally, please note that there are E1-E6 uniform items required by CPOs. The clothing allowances for these items have been provided previously (E1-E6) and will not be reflected in the Special Initial Clothing Allowance.

Examples of uniform components **not** supported by the Special Allowance include but not limited to the following items:

- Brooks Brother's Service Dress Blue Uniform
- Dinner Dress Uniforms (Tux/Formal style) and component/accessories.
- Poly/Wool Service Khaki Components (i.e. Shirt, pants, slacks, skirts, belts, garrison caps and combo cap covers)
- Bridge Coat
- Black Relax Fit Jacket
- Khaki Windbreaker
- V-neck Sweater
- Rigger's Belts
- CPO Cutlass and Associated Components/Accessories
- High Performance PT Shirt and Shorts
- Heavy Duty Black Gloves
- All Skirts
- Synthetic Leather Dress Shoes
- Brown leather Shoes and Tan Dress Socks
- Female Pumps (All colors)
- Rough Out (Swede) NWU Safety Boots

NOTE: Cotton and Nylon belts of the appropriate color can be worn with all uniforms. Cloth belts are optional, but can only be worn with a matching fabric uniform (i.e. CNT wear with CNT, Poly/Wool wear with Poly/Wool).

If any of the items listed in the attachment are not available for purchase at your local NEX Uniform Center please contact Navy Exchange Customer Contact Center (details above).

We hope that this information is considered insightful and that it is shared throughout the CPO MESS. Our goal is to enhance your awareness and to facilitate proper budgeting for current and new CPO MESS members.

NAVY CHIEF PETTY OFFICER (MEN)

<u>Item</u>	<u>Quantity</u>
Belts:	
Black, (No Buckle)	1
Khaki, (No Buckle)	1
White, (No Buckle)	1
Buckle	2
Buttons, Gold (Reefer);	1 (set)
Cap Covers:	
Khaki, CNT	1
White, CNT	1
Combination Hat:	
Chin Strap, Vyl, Blk	1
Cap Cover, Poly/Ctn, Wh	1
Cap Frame, Black	1
Gloves, White	1
Insignia:	
Cap Device w/band	1
Collar Devices; set	1
Coverall Embroidery Pack	1
Rating Badge, Blk	1
Shoulder Boards, Soft;	1 (set)
Shoulder Devices; set	1
Necktie, Black	1
Shirts:	
Khaki, CNT	2
White, CNT	1
White, Poly/Ctn, LS	2
Shoes, White	1
Socks, White	2
Trousers:	
Khaki, CNT	1
White, CNT	1
Uniform:	
Service Dress Blue	1
Service Dress White	1
w/collar devices; set	1

NAVY CHIEF PETTY OFFICER (WOMEN)

<u>Item</u>	<u>Quantity</u>
Belts:	
Khaki, (No Buckle)	1
White, (No Buckle)	1
Buckle	2
Buttons, Gold (SDB)	1
Buttons, Gold (Reefer)	1
Cap Covers:	
Khaki, CNT	1
Combination Hat, Complete	1
Gloves, White	1
Insignia:	
Cap Device (combination)	1
Collar Devices; set	1
Coverall Embroidery Package	1
Rating Badge, Blk	1
Shoulder Boards, Soft; set	1
Shoulder Devices; set	1
Shirts:	
Khaki, CNT	2
White, Poly/Ctn, LS	2
White, CNT	1
Shoes:	
White, Service	1
Slacks:	
Khaki, CNT	1
White, CNT	1
Socks, White	2
Uniform, Service Dress White	1

NOW HEAR THIS!!!

Due to an unforeseen technical occurrence, the Uniform News Grams and Frequently Asked Questions (FAQs) that were previously posted on the Uniform Matters Office (UMO) website were lost. Although several attempts and methods were employed to recover the documents, none were successful.

The Navy Uniform Matters Office staff apologies for any inconvenience the loss of the News Grams and FAQs may have caused. We are working on new products to replace those lost and will repopulate the UMO website at our earliest opportunity. Thank you for supporting UMO.

****The next News Gram will include articles addressing the manner of wear of the CPO Cutlass, and a new list of Frequently Asked Questions (FAQs). If you desire a particular topic to be addressed in a News gram, please submit your recommendation with background information as to the issue that needs to be addressed to “ASK THE MASTER CHIEF at umo_cmc@navy.mil or <http://www.public.navy.mil/bupers-npc/support/uniforms/Pages/default2.aspx>.****

HOOYAH!