Built on a Sailor-first focus, MyNavy HR Transformation places Sailors and their families at the heart of all we do, changing how Navy Human Resources (HR) – personnel, pay, and training – are offered.

**ENHANCEMENTS TO THE SAILOR EXPERIENCE IN 2020**

Continued driving change across the Transformation, with a Sailor-first focus

**Navy Recruiting Transformation**
- Achieved Full Operating Capability 3 years ahead of schedule - 26 Navy Talent Acquisition Groups (NTAGs) now operate under the same recruiting model, with one recruiter per job.

**Navy Personnel and Pay (NP2)**
- Sailor-Facing capabilities expanded in 2020 to include: MySailorData, Improved Travel Vouchers, and Reserve Orders.

**MyNavy Career Center (MNCC)**
- Celebrated the 2 Year Anniversary: Provided accurate and timely HR assistance to over 700,000 Sailors.
- Launched MNCC CRM (Salesforce): 300,000 cases resolved to date – improving service delivery across the entire MNCC network.

**Ready Relevant Learning (RRL)/Learning Stack**
- Delivered the right training, at the right time, and in the right setting through the completion of block learning phasing.

**MyNavy Assignment (MNA)**
- Improved functionalities for Active and Reserve Component Sailors to explore, research, and apply for jobs – with increased visibility of available jobs.

**Mobile App Development**
- 10 mobile apps have been released/updated to include a new Exceptional Family Member App and updates for My Navy Financial Literacy App.
- To date, 28 mobile apps have been created with over 985,000 user downloads.

Learn more: https://www.navy.mil/Leadership/Chief-of-Naval-Personnel/CNP-Department-Exclusives/