



NAVY PAY AND PERSONNEL SUPPORT CENTER OPS ALERT

Ser N3: 059-20

UPDATE: LOSS CODE 970 USED IN ERROR

Release Date: 12/18/2020 Effective Date: IMMEDIATELY

BLUF: The 970 Loss Code is used when a Service Member is within first 180 days of continuous active duty and notified for separation. Such separations are identified as Entry Level separations (ELS). There is no other reason to use the 970 loss code IAW MILPERSMAN 1910-308.

DISCUSSION: PERS-832 has worked with the NSIPS/NP2 Data Custodian to pull data from NRMS/NES and have finished analyzing a sample of over 900 records with >6 months length of service at time of separation. In analyzing this data it has been identified that many cases were inappropriately given a 970 Loss Code, contrary to MPM 1910-308. It is believed the likely root causes to these deficiencies are listed below:

1. Lack of Knowledge
 - a. Some commands are notifying members for ADSEP processing for ELS after 6 months length of service, which is contrary to MPM 1910-308.
2. System has insufficient controls
 - a. Systems allowing issuance of an HON/GEN/OTH characterization on the DD214 and also allowing a 970 Loss Code for uncharacterized service to be entered into the system.
3. Human Error
 - a. PSD technicians entering a 970 Loss Code from the dropdown selection when not applicable, due to service being characterized on the DD214 and/or 10-day separation letter/message.
4. System Changes
 - a. Per Data Custodian, system changes over time may have contributed to errors.

NPPSC will be working alongside NSIPS Data Custodian and PERS-832 to correct the issues above. Please ensure to use the correct loss codes for ADSEP processing for Entry Level Separations after 6 months length in service IAW MPM 1910-308.

WHAT THIS MEANS TO YOU:

- + TSC/PSD – Review MPM 1910-308 with Separation/Retention sections to ensure accuracy in processing.
- + Adhere to all policies and procedures set forth in SOP's, NAVADMINs, and instructions.
- + All OPS ALERTS and CPPA RESOURCES can be found on the following:
 - o <https://mpte.navy.deps.mil/sites/npc/pers2/NPPSC/SitePages/Home.aspx>
 - o <https://www.public.navy.mil/bupers-npc/support/paypers/cpcresources>

*****Disseminate to all tenant commands and CPPA's under your AOR*****

POC: PERSONNEL_NPPSC personnel_nppsc.fct@navy.mil

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