



NAVY PAY AND PERSONNEL SUPPORT CENTER

OPS ALERT

Ser N3: 013-24

Procedure Update: **OBLISERVE AUTHORIZATION CHANGES - MYNAVY ASSIGNMENT RELEASE 4.9A2**

Release Date: 4/2/2024 Effective Date: Immediately

BLUF: The MyNavy Assignment (MNA) release 4.9A2 changes the manner in which Active Duty Sailors apply for and receive Obligated Service (OBLISERV) authorization to reenlist or extend.

Discussion

Previously, Active Duty Sailors applied for OBLISERV Authorization via Career Waypoints (C-WAY) before applying for jobs. Now, MNA will automatically generate any necessary OBLISERV request as part of the Sailor's job application submission.

Critical Role of the Sailor

Sailors are required to update their Personal Information, Career History, Preferences, and Resume in MNA under "My Info" Tab. Additionally, Sailors outside of their Orders Negotiation Window (ONW) who need to reenlist or extend can submit a request via the MNA Sailor Home Page by simply clicking the "Submit OBLISERV Request" button.

Critical Role of the Command Career Counselor (CCC)

It is crucial CCCs monitor, update, and track the OBLISERV status of Sailors assigned to their command(s) and update their OBLISERV intentions in MNA via the OBLISERV tracker. Updating OBLISERV intentions allow Detailers to efficiently route applications in a timely manner, grant extensions, and perform other key functions dependent on knowledge of a Sailor's intentions. The CCC also needs to ensure eligibility data in C-WAY is kept up to date, especially the CO's recommendation. With the Detailing Marketplace Assignment Policy (DMAP) process, some Sailors will be eligible for orders well outside their ONW.

Changes to the OBLISERV Process for Active Duty Sailors

For job application-driven OBLISERV Authorization requests, Active Duty Sailors no longer need to apply for an OBLISERV quota via C-WAY. All C-WAY data is now in MNA and a Sailor simply has to submit a job application via MNA. MNA will automatically apply for OBLISERV Authorization, if necessary. Note: Targeted Reentry Program (TRP) and SELRES Sailors will still fall under legacy C-WAY OBLISERV approval process.

WHAT THIS MEANS TO YOU:

- ✚ **CPPAs:** C-WAY approval letters are no longer issued or required to be submitted as a KSD for Active Duty Reenlistment/Extension cases.
- ✚ **CPPAs:** Visit <https://www.mynavyhr.navy.mil/Career-Management/Career-Counseling/C-WAY/>
- ✚ **CPPAs:** Find your Regional Support Center (RSC) contact information on the [MyNavy HR CPPA Resources Page > RSC Contacts](#). Find RSC Training Schedules and additional info the [RSC SharePoint Pages](#).
- ✚ OPS ALERTS, PERSPAY SOPs, eCRM Case Routing Guidance (eCRM Library) and CPPA Resources can be found on the [MyNavy HR CPPA Resources Page](#).

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POC:

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