NAVY PAY AND PERSONNEL SUPPORT CENTER OPS ALERT

Ser N3: 015-24

DOD RENTAL CAR PROGRAM UPDATES – DOD RENTAL CAR AGREEMENT #5

Release Date: 4/08/2024   Effective Date: Immediately

BLUF: DoD Rental Car Agreement #5 went into effect on 1 April 2024. Changes can be found on the Defense Transportation Management website. See summary of key changes and additional resources below.

DISCUSSION: Major Changes to the DoD Rental Car Agreement include:
- Elimination of the Government Administrative Rate Supplement (GARS) - Travelers will no longer be charged an additional $5 per day as GARS.
- When picking up rental vehicles booked under the new Agreement, **travelers should look for their Department or agency's name** on the agreement to ensure their reservation falls under the Agreement.
- Age Restrictions – Travelers aged 18 to 20 may be charged underage driver fees and must be listed on the rental agreement as the renter or as an additional driver.
- Inclusion of loss and liability coverage in rental agreements.
- Travelers under 25 may not procure or drive large passenger vans (10 or more passengers).
- Travelers can verify the Government rate by looking for their department or agency name on the rental car contract.
- Added zero emissions vehicles (EVs) to schedule of available cars.

Travelers must continue to book vehicles under the U.S. Government Rental Car Agreement through online booking tools (Defense Travel System) and contracted Travel Management Companies.

Click here for additional information on the DoD Rental Car Program. Click here for DoD Rental Car Program full text.

WHAT THIS MEANS TO YOU:
- **CPPAs**: Ensure Service members authorized rental car coordinate rental car reservations through DTS or the TMC directly if available.
- **CPPAs**: Ensure Sailors understand they must look for their Department or agency's name on the agreement to ensure their reservation falls under the Agreement #5 to be covered by its benefits.
- Find your Regional Support Center (RSC) contact information on the MyNavy HR CPPA Resources Page > RSC Contacts. Find RSC Training Schedules and additional info the RSC SharePoint Pages.
- OPS ALERTS, PERSPAY SOPs, eCRM Case Routing Guidance and CPPA Resources can be found on the MyNavy HR CPPA Resources Page (navigate to CPPA Resources > eCRM Library).

*** REGIONAL SUPPORT CENTERS: DISSEMINATE TO COMMANDS AND CPPAs IN YOUR AOR ***

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