



NAVY PAY AND PERSONNEL SUPPORT CENTER OPS ALERT

Ser N3: 019-24

PROCEDURE UPDATE: ALL OCONUS MILITARY PAY (MILPAY) PROCESSED BY TSC YOKOSUKA

Release Date: 7/1/2024 Effective Date: Immediate

BLUF: The OCONUS military pay (MILPAY) transactions transition to Transaction Service Center (TSC) Yokosuka is complete and TSC Naples no longer processes MILPAY for Europe, Africa, and Central Command UICs.

DISCUSSION: The transition of all OCONUS MILPAY transactions to TSC Yokosuka, to include Legal and ESO problem codes, is complete. TSC Naples no longer processes MILPAY for units in the Europe, Africa, and Central Command AORs. Effective immediately, ensure all OCONUS MILPAY cases are routed to TSC Yokosuka in eCRM for processing per the OCONUS Case Routing Guidance found at https://www.mynavyhr.navy.mil/Portals/55/Support/PayPers/CPCResources/OCONUS_CRG_18JUN24.pdf?ver=J2_qnTdeG10Ih4vIS2mgbg%3d%3d.

NOTE: RSC Naples, RSC Naples det Rota and RSC Bahrain remain available to provide assistance, CPPA training, and customer service to their respective AORs.

WHAT THIS MEANS TO YOU:

✚ **CPPAs** – If submitting OCONUS MILPAY, route all eCRM transactions to TSC Yokosuka. RSC Naples, RSC Naples det Rota and RSC Bahrain remain available to provide training and customer service in their AORs.

✚ OPS ALERTS and CPPA RESOURCES can be found at:

- https://flankspeed.sharepoint-mil.us/sites/MyNavyHR_MNCC/NPPSC/NPPSC%20OPS%20ALERTS/Forms/AllItems.aspx
- <https://www.mynavyhr.navy.mil/Support-Services/MyNavy-Career-Center/Pers-Pay-Support/CPA-Resources/OPS-Alerts/>

***** REGIONAL SUPPORT CENTERS: DISSEMINATE TO COMMANDS AND CPPAS IN YOUR AOR *****

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POC:

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