



NAVY PAY AND PERSONNEL SUPPORT CENTER OPS ALERT

Ser: 018-25

UPDATE: MyPCS Travel Voucher Deactivation

Release Date: 05/27/2025 Effective Date: Immediately

BLUF: Effective immediately, MyPCS Travel Voucher will no longer be used for travel claim submissions.

DISCUSSION: Effective immediately, MyPCS is no longer accepting travel claims. All travel claims must be submitted via enterprise Customer Relationship Management (eCRM)/Salesforce following the Travel Processing Center PersPay Case Routing Guidance available on the [MyNavy HR CPPA Resources website > eCRM Library](#).

This update supports the streamlining of personnel and pay service delivery, simplifying the process for submitting travel claims.

WHAT THIS MEANS TO YOU:

- ✚ **CPPAs:** Advise Sailors to submit all travel claims via eCRM, with CPPA assistance.
- ✚ **CPPAs:** Find RSC Training Schedules and additional info on the [RSC SharePoint Pages](#).
- ✚ **OPS ALERTS, PERSPAY SOPs, eCRM Case Routing Guidance** ([eCRM Library](#)) and CPPA Resources can be found on the [MyNavy HR CPPA Resources Page](#).

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POC:

Refer to your RSC for questions.

Find your RSC contact information on the [MyNavy HR CPPA Resources Page > RSC Contacts](#).