



# NAVY PAY AND PERSONNEL SUPPORT CENTER OPS ALERT

Ser: 021-25

## **PROCEDURE UPDATE: ENLISTED COLLEGIATE ACCESSION TRANSFER TO TRANSACTION SERVICE CENTER GREAT LAKES**

Release Date: 7/16/2025

Effective Date: Immediately

**BLUE:** Effective August 1, 2025, all enlisted collegiate accessions will be processed by Transaction Service Center (TSC) Great Lakes. Following initial processing by TSC Great Lakes, any subsequent Military Pay (MILPAY) transactions related to collegiate accessions will be processed by the servicing TSC.

**Discussion:** TSC Great Lakes will assume responsibility for processing enlisted collegiate accessions effective August 1, 2025. Navy Talent Acquisition Groups (NTAGs) will be responsible for submitting collegiate accession cases, via [eCRM/Salesforce](#), to TSC Great Lakes. Ensure all key supporting documents are submitted in accordance with [Case Routing Guidance – New Accessions](#).

Once the accession process is complete, any subsequent MILPAY transactions for a collegiate accession will be submitted to the servicing TSC of the respective NTAG. Refer to [OPS Alert 012-25](#).

### **WHAT THIS MEANS TO YOU:**

- ✚ **CPPAs:** Effective August 1, 2025, NTAGs will submit all enlisted collegiate accession cases to TSC Great Lakes.
- ✚ **CPPAs:** Subsequent MILPAY cases for a collegiate accession will be submitted via eCRM to the servicing TSC of the respective NTAG.
- ✚ OPS ALERTS, PERSPAY SOPs, eCRM Case Routing Guidance ([eCRM Library](#)) and CPPA Resources can be found on the [MyNavy HR CPPA Resources Page](#).

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### **POC:**

Refer to your Regional Support Center (RSC) for questions; [MyNavy HR CPPA Resources Page > RSC Contacts](#).